Installer Giveaway Terms and Conditions

The following terms and conditions apply to our “Installer Giveaway” hosted by Nineteen Group / Lyrical Communications

This Promotion is hosted on the Installer website, managed by Nineteen Group / Lyrical Communications, and is operated by City Plumbing Supplies Holdings Limited (company number 02489546) (the "Promoter").

The Promotion:

1. Promotional Period: 12th October to 31st October 2026
2. Draw Date: 6th November 2026
3. Prize:
    - 1 x Nintendo Switch 2 256Gb Console

4. Eligibility: The Prize Draw is only open to UK residents who are over 18, have access to the internet and are not an Excluded Participant (as detailed in paragraph 6). The Promoter reserves the right to verify the eligibility of entrants at any time and may require such information as it considers reasonably necessary for this purpose. Proof of age, residency, and business status may be required. Any entries that do not comply with these Terms and Conditions may be disqualified at any time.

5. How to enter the Prize Draw:

Entrants must complete the form for the 'Installer Giveaway' on the Installer website located at INSERT URL. Each eligible business is permitted a maximum of one entry into the Prize Draw. Any additional entries from the same business will be disqualified.

6. Excluded Participants:

a. any and all current employees of Highbourne Group or the immediate family members of such employees;
b. any and all employees of agencies or event suppliers or their families or agents of City Plumbing Supplies Holdings Limited; or
c. merchants (all resellers and/or competitors of City Plumbing Supplies Holdings Limited and/or Plumbing Trade Supplies).

7. Notifying the Winner: The Prize Draw winner will be selected at random by an impartial individual on the Draw Date.

Within 5 business days of the Draw Date, the Promoter will attempt to contact the Prize Draw winner via email shared in the customer form to inform them that they have won the Prize. The successful entrant must provide their postal address for delivery of the Prize. The Promoter reserves the right to redraw the Prize Draw if the winner cannot be reasonably contacted within 7 days and/or does not provide the Promoter with a postal address or local branch to send the Prize to within an additional 7 days of being contacted.

We reserve the right to disqualify entrants from receiving their prizes where any such person engages in unsafe, illegal, or inappropriate behaviour on the website at any time.

8. Distribution of Prize: Only one Prize will be awarded for the Prize Draw. The Prize will be distributed by post to the Prize Draw winner at the address provided by the recipient. The Promoter reserves all rights to disqualify you if your conduct is contrary to the spirit or intention of the prize competition. The Prizes are supplied by the Promoter. The Promoter makes no representation or warranty in relation to the Prizes beyond any statutory warranties that cannot be excluded. Any issues regarding product defects or warranty for the Nintendo Switch 2 Console should be directed to the manufacturer.

9. Award of Prize: The Promoter shall either publish or make available information that indicates that a valid award took place. The decision of the Promoter regarding any aspect of the Prize Draw is final and binding, and no correspondence will be entered into regarding it.

10. No Alternatives to the Prize: No cash alternative is available to the Prize.

11. Acceptance of Terms and Conditions: By using this Offer, all participants will be deemed to have accepted and be bound by these Terms and Conditions.

12. Amendment and Cancellation: If circumstances arise that are beyond the reasonable control of the Promoter, we reserve the right to amend or withdraw this offer/promotion at any time without notice.

13. Data Protection: We will only process your personal information as set out in the Privacy Policy at https://www.cityplumbing.co.uk/privacypolicy. Details of the winner, including their surname and county, will be available on written request by any regulatory authority, including the Advertising Standards Authority.

14. Liability: The Promoter shall under no circumstances whatsoever be liable to the prize winner in respect of the Prize, whether in contract, tort (including negligence), breach of statutory duty, or otherwise, for any indirect or consequential loss arising under or in connection with the Offer. The Promoter shall not be responsible or liable for any entries which are not received for any reason. The Promoter is not responsible for any entries not received due to technical issues, system errors, software malfunctions, server issues, or any other cause beyond the reasonable control of the Promoter. Proof of sending an entry is not proof of receipt

We make no representation or warranty in relation to the prizes provided and to the fullest extent permitted by law, we shall have no liability to you in relation to any prize, its fitness for purpose, quality or otherwise.

15. Jurisdiction and Law: These Terms and Conditions shall be governed by English law, and the parties submit to the exclusive jurisdiction of the courts of England and Wales.

16. In the event of a dispute concerning any aspect of the Prize Draw, the Promoter's decision is final and binding. No correspondence will be entered into. These Terms and Conditions shall be governed by English law, and the parties submit to the exclusive jurisdiction of the courts of England and Wales.

Last updated: 05/10/2026